



Section 8: Library Service Policies

8C | Homebound Service

Purpose

In order to serve the Roselle community as effectively as possible, limited library services are available to residents of the library district who are unable to visit and make use of the Library's physical collections due to circumstances beyond their control, e.g. physical or psychological disability, lack of transportation or ability to drive, etc.

Guidelines

Homebound delivery is provided to library cardholders who have sufficiently proved their inability to visit the Library physically, on a short- or long-term basis. Priority will be given to those who reside alone.

Services will include selection and delivery of physical materials based on available resources. Items will be subject to existing policies and procedures related to the lending of library materials. Other constraints may affect homebound delivery, including staff availability and ability to prepare and deliver materials as part of this program.

Other services may be available to homebound patrons, depending on the circumstances and staff availability. Final determination of whether a special service request may be granted will be made by the Adult & Teen Services Manager.

Any lost or damaged items borrowed through this program shall be the financial responsibility of the patron, or their legal guardian.

Library staff safety is a priority. All participants in this service are expected to adhere to existing policies regarding conduct while interacting with Library personnel. Participants who do not abide by all relevant policies and procedures will have their homebound service suspended.

Adopted: 12/90

Latest Revision: 7/16/26

Previous Revisions/Reviews: 4/10/19, 2/09/22, 10/12/11, 10/11/06, 1/91